

INGRID® Home Security

Worry Free Guarantees



InGrid's Risk-Free guarantee is simple: If you are not happy with your system for any reason at all, return it within 30 days of purchase for a full refund.

We are so sure that you will love your system that we will even pay for the return shipping-no questions asked, no restocking fee, no hassles.

If you decide that you are not happy with your system, just call customer service at 1-877-INGRID-7 and we will arrange for an immediate return.

*Guarantee is subject to 30-Day Risk Free Guarantee Terms and Conditions

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Don't be fooled by \$99 security offers. When you consider all of the hidden costs to truly protect your family from burglary and fire, you soon learn that heavily-advertised systems provide extremely limited protection. InGrid provides the lowest total cost of home security.

We guarantee that InGrid Home Security systems are priced lower than any competitor. If you find a better deal on a competing system, InGrid will credit or refund the difference plus give you a one hundred dollar (\$100) credit on your monthly service.

- This Lowest Price guarantee applies only to InGrid's system bundles vs. any other competing system with comparable features.
- Accessories or third party products that InGrid sells are excluded.
- Comparison prices must be available to the general public in the U.S.
- Offer applies to new systems only.
- Comparison prices must include the total cost of hardware and monitoring.
- Only systems purchased directly from InGrid and approved InGrid retailers* are eligible for the Lowest Price, Guaranteed promise.
- A competing system is a system not manufactured by InGrid.
- InGrid reserves the right to make changes to its partner list at any time, without notice.

To take advantage of the "Lowest Price, Guaranteed" promise, you must contact InGrid at 1-877-INGRID-7 and verify the competitor's price either in writing before you purchase and InGrid system or within 30 days of the date of your purchase. All requests are subject to verification by InGrid.

*Guarantee is subject to Lowest Price Guarantee Terms and Conditions

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InGrid offers state of the art security with Five Star monitoring, more backup, faster alarm response, and countless other breakthrough safety features. We are so confident that break-ins will not occur when your home is armed with InGrid that we offer a Theft Protection Guarantee. In other words, InGrid agrees to support our customers financially, in the event of a property loss due to burglary.

Once you become an InGrid customer, you'll receive a Theft Protection Certificate which guarantees that InGrid will pay up to \$500 of your insurance deductible if you experience a qualified property loss.



*Guarantee is subject to Theft Protection Terms and Conditions

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In the event of a loss due to burglary, InGrid will pay your insurance deductible (up to \$500). This guarantee is subject to the following terms and conditions:

- You must be the original purchaser of your InGrid system.
- The property loss was the result of a burglary that took place while your InGrid security system was in good working order, connected to InGrid's servers and/or monitoring center; and was "armed" at the time of the burglary.
- All of your doors and windows were locked, and the intruder entered your home through a door, window or other area equipped with an InGrid detection device such as an open/close sensor, motion sensor, or glass break sensor, and such detection device was not "bypassed".
- You are not in default of your Terms of Service or any payments to InGrid.
- You file a written claim with your homeowner's insurance company, and such claim is not rejected or otherwise contested by the insurer.
- You report the burglary loss to the appropriate police department and obtain a written police report.
- You provide InGrid with copies of the insurance claim report and the police report.
- You sign and return the original copy of InGrid's Theft Protection Guarantee certificate (included in your system's packaging)

InGrid reserves the right to reject any application for reimbursement that does not comply with ALL of the requirements. Photocopies or other reproductions of the Theft Protection Guarantee will NOT be accepted. By signing the Theft Protection Guarantee, you certify to InGrid that all of the foregoing requirements have been satisfied. Subject to terms and conditions of the Terms of Service between you and InGrid Services LLC.

*Guarantee is subject to Theft Protection Terms and Conditions